

Student Guide to Blackboard NG

http://bb.gvsu.edu

Table of Contents for Blackboard NG (Next Generation – Version 9)

Username Information & Password	2
Updating Your Email Address	2
Browser Test for Blackboard & Related Plug-ins	
Navigating Blackboard	2
Viewing My Grades	3
Using Email	
Using the Discussion Board	
Uploading Assignments	6
Self & Peer Assessment	
Group Pages	7
Taking Quizzes or Tests	
Using Virtual Classroom & Lightweight Chat	

Blackboard Help Documents on the web http://www.gvsu.edu/it/bb

You will find a variety of pdf (Adobe Acrobat) files for getting started with Blackboard by clicking on the **"Help" button** once you've logged into Blackboard. It is at the top of your Blackboard screen.

Student Guide to Blackboard NG

Logging into Blackboard

Open your web browser and go to http://bb.gvsu.edu (note: there is no www in the address). Enter your username and password and click login. Blackboard is also a link available on the GVSU homepage at: http://www.gvsu.edu/



Once you have logged into the system, you will see the My BB tab (see far left tab at the top) which lists

any Blackboard courses you have and also displays announcements, calendar entries, and tasks for all your Blackboard courses. The **Courses** tab will all display a list of your Blackboard courses. Click on the hyper linked name of your course to get access to that specific course.



Username Information & Password

If you don't know your GVSU network username or password information, go to the IT web site http://www.gvsu.edu/it and click on **Students** > **Network Login Information for Students** or point your browser to http://www.student.gvsu.edu/ and click on **Reset/Change Your Password**. Please note that you will need your Student ID Number and your six digit PIN number. If you do not know your PIN, there is a link on the page mentioned above which will allow you to reset your PIN. If you need additional assistance, you can contact the Computing and Technology Support HelpDesk at 616-331-2101. The helpdesk cannot unlock student accounts. If your account is locked, call the Records office during normal business hours at 616-331-3327.

Updating Your Email Address

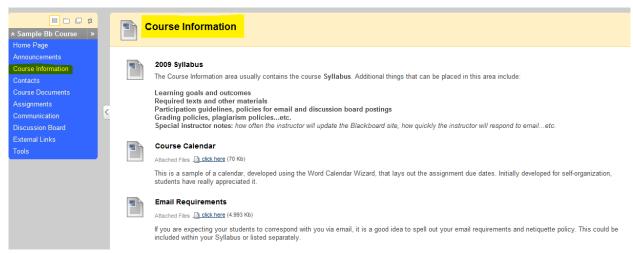
Students using non-GVSU email accounts are responsible for keeping their email address current. If wish to change your email address, please log into Banner with your G number and your six digit pin number and select personal information and then select update email address.

Browser Test for Blackboard & Related Plug-ins

Go to the following URL to test your browser to make sure it has all the necessary plugins installed on your computer: http://www.bw.edu/blackboard/browser/browsercheck.html

Navigating Blackboard

To navigate Blackboard, use the course menu on the left of your course site. Some links, like **Tools** and **Communication**, will take you to a sublist of links. Many instructors put the syllabus and other files describing the course under **Course Information**. They put content files (handouts, PowerPoint files&etc) under **Course Documents**. However, your instructor may have a different naming scheme.



Note: Instructors can customize their Blackboard course sites to meet individual class needs. Some of these navigational links may not appear in your Blackboard site.

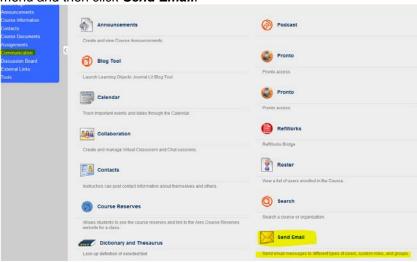
Viewing My Grades

The *My Grades* tool allows you to see grades for assignments, quizzes, papers...etc. Depending on the instructor's settings, this tool might display the grade, the points possible, the class average, and the weight (percentage of total grade) for each entry. To access the *My Grades* tool, click *Tools* and then click *My Grades*.

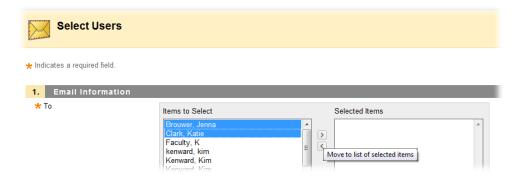


Using Email

The email tool allows you to send messages to other members of your course. You can address mail to individuals, to the entire class, to your instructor, or to groups of students. Messages are sent to the recipients email address listed in Banner. To send email, click *Communication* (or Tools) from the main menu and then click *Send Email*.



Next, click select the type of email you wish to send (all users, all groups, all teaching assistants, users, all student users, all instructor users, select users, select groups). If you are sending an email to specific individuals, be sure to highlight their specific names and click on the arrow to indicate which uses should be selected.



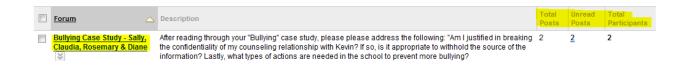
Enter your message and add attachments, if any. Then click Submit.



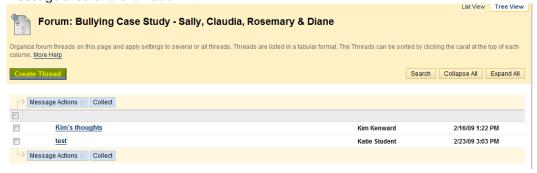
Using the Discussion Board

The **Discussion Board** allows class members to leave messages (and responses to messages) for others to read. Discussions are organized into different forums (topics). Inside each forum, messages are organized into threads (a thread is an original message and all the replies to that message).

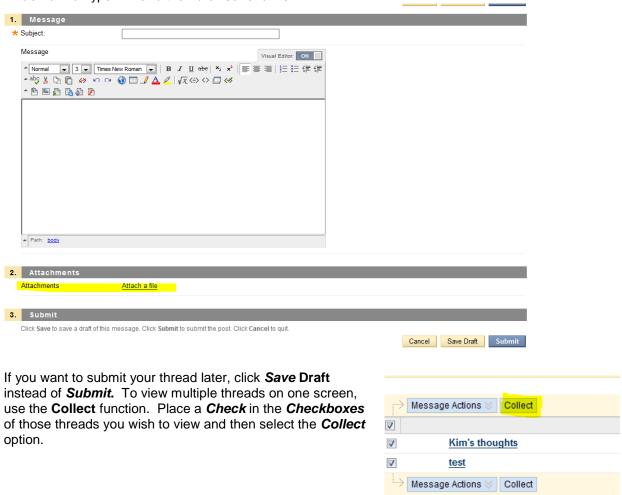
Once you click on the *hyperlinked forum title*, you will see threads posted on the discussion board. Be sure to look at the *unread posts column* to see how many unread posts are present in this thread. Use the *total posts column* to view the total number of posts present (the number of unread posts and total posts includes the initial thread).



To add a new thread, click on *Create Thread* and provide a subject line, provide some text in the message area and click *submit*.



You may also use the **attachment feature** if you wish to add an attachment to your thread. Click on the **Attach a file** hyperlink and then browse for a file.



The Discussion Board collection feature is a nice way to be able to view multiple threads all on one screen.





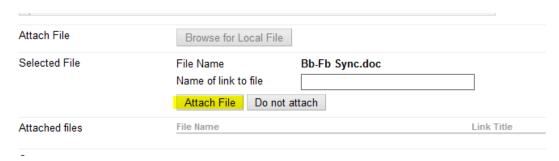
The upload assignment tool allows you to view and submit assignment attachments online. This tool can be placed in any content area in Blackboard, but many instructors will use this tool in the Assignment area of their Blackboard site. Select Assignments from your course menu. You will see a listing of your assignments. Click on the Name of the Assignment.



Bibliography

Please submit your working bibliography and be sure to cite at least 4 of your references from online library databases.

A new screen will load where you will see further instructions, a due date, points possible, an area to type comments, and the ability to attach a file. When you are ready to submit an Assignment, click **Browse** to attach your file, then click **Attach File**. **Please note that you MUST click Attach File** in order for the file to be included. You are not required to add a (file name/link title).



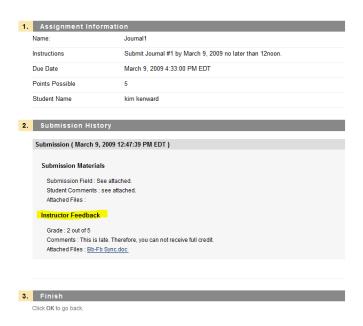
If you have comments to enter, type them in the comment box and then click **Submit**.



If you want to submit later, click **Save as Draft** instead of **Submit**. After you click Submit, you will be able to view your **Submission History**.



Once your file has been graded by your instructor, you can view the comments, score and files submitted by your instructor under the **Assignment Area** or under the **Tools > My Grades** area of your Blackboard site. Viewing the Assignment once it has been graded under the **Assignment Area** (instead of the My Grades area) provides a more detailed view.



Self & Peer Assessment

Blackboard NG also provides a **Self & Peer Assessment** tool. This is a new feature which works somewhat like the Assignment tool. Please see our Blackboard NG documentation for further information on this new tool: http://www.gvsu.edu/it/bbng

Group Pages

Your instructor may have setup Group Pages, which allow you and other members of your group to communicate and exchange files. Group members may have access to a private Discussion Board, Collaboration tools, Email, Blog, and Groups Tasks. You would use these tools just like you would the full class versions.

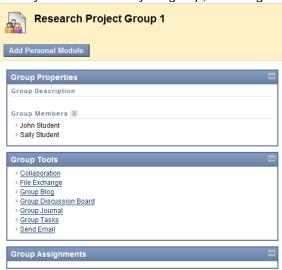
To access Group Pages, click Communication and then click Group Pages.



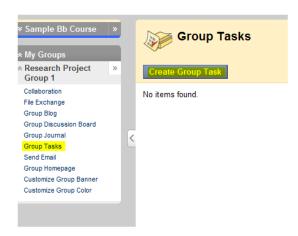
Select the name of your group by clicking on the group name. Students can also create their own groups by clicking on the Create Group.



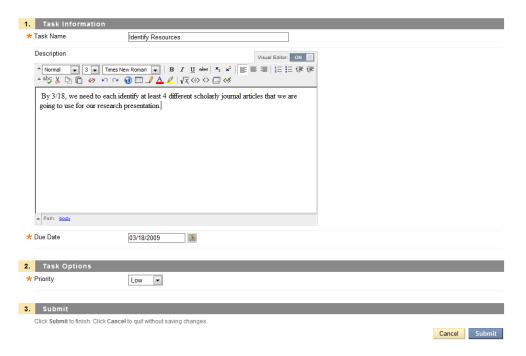
Once you've clicked on your group, a list of group tools appears.



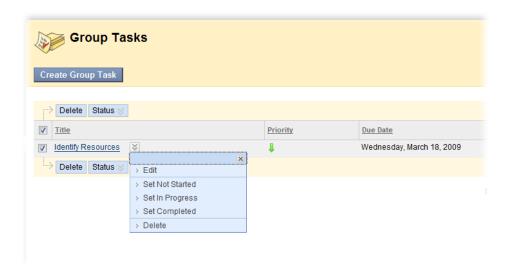
To exchange online messages with other group members, click on the *Group Discussion Board*. To send *Email* to individual group members or the entire group, click *Send Email*. To communicate with group members in real-time, click *Collaboration*. A new feature in Blackboard NG is the ability to create <u>Group Tasks</u>. Select **My Groups** and then select **Group Tasks** and select **Create Group Tasks**.



Select Create Group Task. Fill in the necessary information and click Submit.



As the group complete tasks, the **Group Task** can be edited to show progress. Click on the dropdown arrow next to the **Group Task** and select the appropriate status.



Taking Quizzes or Tests

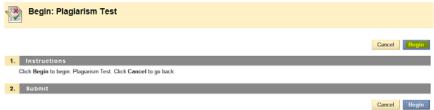
The Assessment tool allows you to take tests or complete surveys online. Instructors can place assessment links in any content area, although most use Course Documents or Assignments. Your instructor will identify where in your Blackboard course an Assessment is available and to begin the assessment, you will click on the assessment name.



Plagiarism Test

This test will be used to demonstrate how an assessment can be used within a Learning Unit.

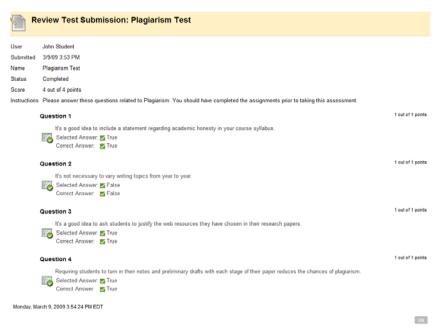
Click Begin to start the assessment.



When you have answered all the questions, click *Save and Submit*. Blackboard will then ask you to **confirm** your assessment submission. Click **OK**.



If your instructor has made the results available to students, click **OK** to see how you did.



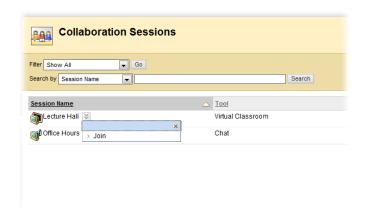
Using Virtual Classroom & Lightweight Chat

Note: The Collaboration tools require an updated version of java (jre-1.5) in order to use them. Please install this java plug-in prior to a scheduled chat session. Use the onscreen prompts to install the necessary java. The Chat feature does not work with Internet Explorer (IE version 6). Use a higher version of IE or use Firefox.

To open the Collaboration Tools (chat), click Communication and then click Collaboration.



You will see one or more discussion sessions. Next to the session you wish to enter, click on the drop down arrow and select *Join*.



A new window will open. This may take a few minutes. To add a comment to the discussion, type your comment in the *Compose* box (bottom right) and click *Send*. To display a web site (available in the

Virtual Classroom only) click *Group Browser* (top left). To display another area of the Blackboard course within the chat room, click *Course Map*. To draw on the whiteboard (available in the Virtual Classroom only), click on *Whiteboard* and then click on the desired tool (diagonal line for drawing straight lines, pen for drawing free hand; Sigma symbol for entering quotations; square or circle for drawing shapes; or T for entering text.

Web Browser Guidelines for Blackboard

I can't access Blackboard through my web browser. Am I using the right one? Blackboard fully supports a number of browsers including:

Web Browsers: Windows

Browser	XP	Vista	Notes
IE8	Compatible	Compatible	
IE 7	Compatible	Certified	
Firefox 3.0.x	Certified		Must run version 3.0.3 to use the Learning Environment Connector.

Web Browsers: Mac

Browser	10.4	10.5
Firefox 3.0.x	Certified	Certified
Safari 3	Certified	Certified
Safari 2	Compatible	Compatible

Firefox 1.5 and 2.0 are not supported for Blackboard Learn. It is recommended that Firefox 1.5 and 2.0 users upgrade to Firefox 3.0 to access the latest security patches and Mozilla support.

Mac OS 10.3 is not supported for use with Blackboard Learn.

Java Virtual Machine

Java Standard Edition 5, 32-bit (1.5.x) and later is the supported version for all operating systems.

I use AOL as my Internet Service Provider. Can I use Blackboard in the AOL Browser?

We do not recommend using the AOL Browser to access Blackboard. You can still use Blackboard however, by connecting through the AOL ISP, minimizing the AOL Browser, and opening a recommended browser, such as Internet Explorer or Netscape 6.X. Additionally, if you are having any problems using a customized, or "branded" browser, which may have been supplied by your Internet Service Provider, please try using a "standard" browser, such as Internet Explorer to access Blackboard, once you have connected.

Need Help Using Blackboard?

Call the IT Help Desk at (616)331-2101 or go to the Information Technology web site at: http://www.gvsu.edu/it