

INFORMATION TECHNOLOGY DIVISION

SEPTEMBER 2024 NEWSLETTER



Unlock the Power of Zoom AI: Now Available for all Faculty, Staff, and Students

Until now, Zoom AI Companion was offered to individual accounts by request. Starting today, Zoom AI Companion is available by default for all Zoom users. Restarting your Zoom client may be required to access the Zoom AI Companion functionality.

Why It Matters:

Zoom AI Companion provides meeting hosts with AI-generated summaries, chat threads, and suggested responses, streamlining communication and productivity.

Learn More:

Visit the [Zoom AI Companion Overview](#) for details on features and functionality. For data privacy and training details, check out [Zoom's documentation](#).

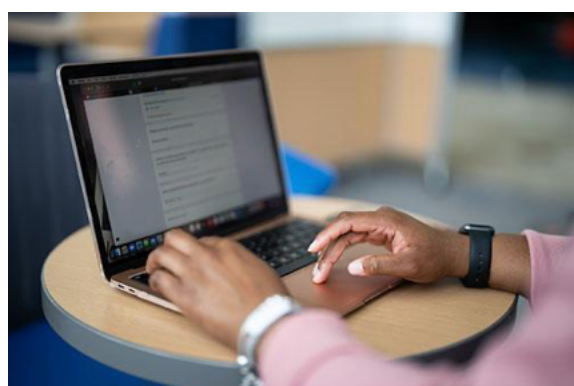
How To Use It:

While Zoom AI Companion will now be available to all, meeting hosts choose whether to enable AI Companion – it is not enabled for all meetings automatically. If desired, hosts can choose to automatically enable for all hosted meetings. [Follow this guide to activate Meeting Summary](#).

Watch the Zoom AI Companion walkthrough video to explore its features, learn how to use it, and discover many benefits.

Need Help?

Contact IT Services via the [Service Portal](#), email at it@gvsu.edu, or call 616-331-2101.



Using a Personal VPN for GVSU Access Is Risky

What You Need to Know

A personal VPN can be a valuable tool for safeguarding your personal data. However, it is important to recognize that using one to access Grand Valley State University resources can pose serious risks and is not recommended.

[Stay Safe, Use GVSU's VPN](#)



GVSU Information Technology 2024 Service Awards

The 2024 GVSU Information Technology Service Awards were held on Monday, September 9. At this annual event, three team members are presented awards within the categories of Service Excellence, Innovation and Leadership.

The awards program, under the leadership of [Information Technology Community Advocates \(ITCA\)](#), brings peer endorsement and recognition to professional accomplishments.

[Read More About the 2024 GVSU IT Service Award Recipients](#)



Tech Week and Confluence Festival Events Run Through September 21

GVSU has partnered with [The Right Place](#) and [Confluence](#) to place technology, innovation, and the future of education front and center at Tech Week Grand Rapids and the Confluence Festival from September 16-21.

Tech Week Grand Rapids is a multi-day collection of nearly 70 different types of exhibits, panel discussions, tech talks, and a variety of networking opportunities. From cutting-edge AI, immersive extended reality AR/VR experiences, next generation software development, robotics, cybersecurity, Esports, and more, there is something for everyone.

Joseph Van Harken, Innovator in Residence on the IT Innovation + Research team will be presenting at a Tech Talk speaker on AI & Data.

Full event details and registration can be found on the [Tech Week 2024 website](#).

Confluence Festival is a multi-dimensional ideas festival that connects art, music, science, and technology through programs and shared experiences. The festival will be held on Friday, September 20 and Saturday, September 21 at Rosa Parks Circle, downtown Grand Rapids.

As a presenting sponsor for the FIZ (Future Innovators Zone) GVSU which will feature interactive exhibits from the Padnos College of Engineering, College of Computing, **Information Technology Division's Innovation + Research**, and the Regional Math and Science Center. Also, GVSU's Laker Esports Center is participating in the Esports Expo featuring a Super Smash Bros tournament.

More information, including can be found on the [Confluence Festival website](#).

[Learn More About Tech Week and Confluence Festival](#)



Meet Morgan Hamlin, Information Security Analyst

As an Information Security Analyst at GVSU, Morgan Hamlin plays a key role in safeguarding the university's network. Her responsibilities include monitoring security threats, conducting vulnerability assessments, reviewing protocols, and ensuring compliance with industry standards. Reflecting on her work, Morgan says, "The most rewarding part is knowing I'm actively preventing cyberattacks. Every blocked IP address or intercepted phishing email means one less person at risk."

Morgan has been with GVSU for three years, progressing from roles like Research Assistant, Desktop Support Student Technician, and IT Security Intern to her current position. She holds a Communications Certificate from North Central Community College, a Data Analytics Certificate from Grand Valley State University, and a Bachelor of Science in Cybersecurity from GVSU.

In her free time, Morgan enjoys outdoor activities such as sailing, horseback riding, hiking, 4-wheeling, and swimming. When indoors, her passion for cybersecurity and data science continues, whether it's hacking systems, reading, or analyzing data.

Need IT Assistance?

Phone: (616) 331-2101 Email: it@gvsu.edu Service Portal: services.gvsu.edu

