

#### 2024-25 Academic Year



## Welcome!

#### **The Graduate School**

- Erica Hamilton, Ph.D.
  Interim Vice-Provost for the Graduate School
- Jennifer Moore, Ph.D.
  Interim Assistant Vice-Provost for the Graduate School
- Sheri DeVries

Assistant to the Vice-Provost

• Trista Bergerud

Assistant Director, Programming/Communication

• Skye Gerard

Graduate Assistant (2<sup>nd</sup> year)

o Aruna Karkee

Graduate Assistant (2<sup>nd</sup> year)

• Katelyn Keech

Undergraduate Student Assistant





## What is a Graduate Assistantship?



Financial support in exchange for contractual work experience that supports your graduate education



Experience (research, teaching, application) that complements your program of study



An opportunity to build technical and professional skills and knowledge

OPPORTUNITY BUT CAREER

Initial steps towards a chosen career or discovery of possible career paths, including doctoral studies

#### What are the benefits of a GVSU GA?

Half-time, AY = 9 cr hr (4.5 cr hrs in Fall; 4.5 cr hrs in Winter)

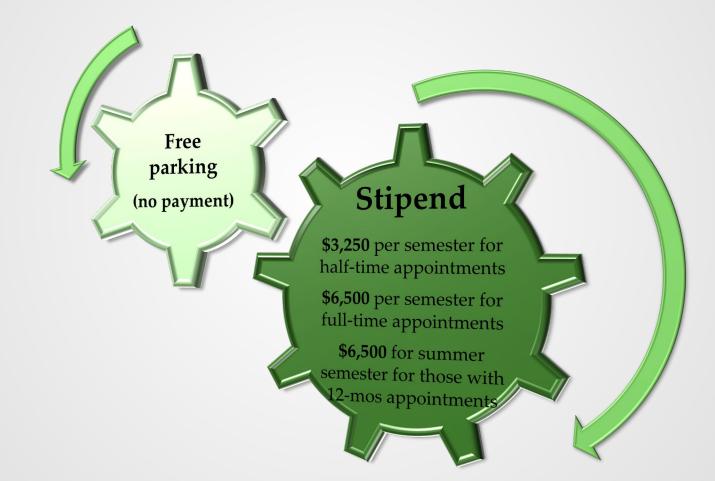
**Full-time, AY** = **18** cr hr (9 cr hrs in Fall; 9 cr hrs in Winter)

Tuition Remission Varies by Appointment Length

**Full-Time, Extended = 21** cr hr (9 cr hrs in Fall; 9 cr hrs in Winter; 3 cr hr in summer) **Full-time, Extended** = **24** cr hr (9 cr hrs in Fall; 9 cr hrs in Winter; 6 cr hrs in summer)

Tuition waivers are not applicable to UG courses (< 500 number)

### What are the benefits of a GA?



#### What are the responsibilities of a GA?

To provide skills and services to faculty members/units/offices to enhance teaching, scholarship, or other outcomes of the unit to which assigned...

Half-time appointments = 10 clock hours/wk Full time appointments = 20 clock hours/wk Must maintain good academic standing (≥ 3.0 gpa)

#### Essential information for GAs

Pay periods are on Student Employment website

- 1<sup>st</sup> payday ~ 3 weeks after start date
- Direct deposit
- Any appt ≥ 9 months, pay periods are scheduled through breaks

Length of employment

GA start/end dates vary and are indicated on GA contract GAs do not receive vacation other than university breaks and holidays

Vacation

#### Tax requirements

- Federal and Michigan (I-9 & W-4 forms)
- GAs must file a city tax form if working in GR, Muskegon, TC, Detroit, regardless of residence
- Tuition waiver is taxable income if assignment is not research or teaching





## Questions at this point?

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### The GA Experience...

- Participate in unit/office orientation
- Meet & greet staff/faculty
- Prevents confusion and provides for a good start
- Gain information regarding your job responsibilities and assignments
- Learn your rights and what's expected of you in the position

Importance of going through orientation

#### Ask questions...

- What have previous GA experiences been like?
- How will I be evaluated methodology & frequency?
- Could this GA position be renewed?
- How are complaints & grievances resolved?

#### Task Assignment & Completion

Tasks assigned to GAs should challenge you to levels of success that can be reached by building new and better skills...

What if this is not the case for you?

- Seek challenge and take the initiative to talk to your supervisor
- Don't settle for the minimum as the 'standard of excellence'
- A GA is a learning experience, not just a job, so seize the opportunity

Respect timelines and deadlines and comply with them

**Demonstrate progress toward independence of decision-making** 

## **Supervision and Feedback**

Some GA positions require more supervision, others less. Generally, the level of supervision provided during your GA changes, depending on outcomes.

> As your skills/outcomes improve, supervision may be less necessary

You should seek the level of supervision you need for success over the course of your GA (early, middle, late)

Supervision should be available to you if you need it; if not, take the initiative to ask for it All supervisors should provide you feedback (formal and informal) on a regular basis.

Weekly meetings as needed

Seek opportunities to provide your supervisor feedback

Without feedback, how do GAs and supervisors improve? Primary Supervision should be given by Professional Staff or Faculty Member

#### Evaluation

Every GA should undergo some form of evaluation process (formal or informal) before ending the appointment

Process could be formative, focusing on strengths and things to improve; could be done regularly, at midpoint and/or conclusion

Process could be summative (more formal; "here's how you did...")

Could be structured evaluation with GA knowing the areas assessed



GAs should evaluate their supervisors by providing honest, open comments and suggestions for improvement of the GA experience

Graduate School will send you an online evaluation for completion at the end of the semester/academic year





## Questions at this point?

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### **GA Policies & Procedures**

Before you start working

- Form I-9
  - Requires original documentation for proof
  - Start the process in Workday, finish in person
  - Must be completed within 3 days of start date
- W-4 (how much withholding tax you prefer)
  - Grand Rapids W-4 confuses students when asked..."what percentage of your work will occur in Grand Rapids?"
  - 100% if your work is on a downtown campus (Health Campus or Pew Campus)
  - Tax forms are completed in Workday during onboarding

Stipend payment

- Direct Deposit (Payment Elections)
  - Completed in Workday during onboarding
- GAs without direct deposit will automatically be mailed a paper check to their permanent address. Payment will arrive 1-3 days after scheduled payment date

### **GA Policies & Procedures**

Forms that need to be completed in order to start work

- Students cannot work on campus until their I-9 form is complete.
- Student must show their ORIGINAL identifying documents in order to complete the I-9 Form. No photos, copies, or emails.
- Must bring in either 1 document from List A (e.g. Passport) OR 1 document from List B (e.g. driver's license or student ID) ALONG WITH a List C document (e.g. birth certificate or social security card).

# Tuition

Students are responsible for tuition that the GA tuition waiver does not cover

- For example, ½ time GA must pay for any credits beyond 4.5 credit hours
- Tuition must be paid before the tuition deadline or automatic course drops will occur
- Be aware!.. Banner may take some time to show your payments

If students pay their tuition before the waiver is applied, it may take several weeks for your refund to be processed If a credit card is used, a refund will be credited to your account by the next billing cycle (~ 2-4 wks)

- Access your Student Account via Banner log-in
  - Follow the path:

#### Student -> Student Accounts -> Student Account Information

• Click on the corresponding semester statement

Total					Ραγμεντ Αμου
* DESCRIPTION	* BALANCE	CURRENT AMT DUE	* PAYMENT AMOUNT	DEFERMENT PLAN	VIEW STATEMENT
Winter 2020	\$0.00	\$0.00	\$0.00	Not eligible	Click here for STATEMENT
E-11 2010	00.03	£0.00	CO.00		Click have for CTITCUCUT

• You will then be directed to view your student account statement

### Overview of Student Account Statements

### Student Account Statement

-	GRANDVALLE STATE UNIVERSIT www.gvsu.edu inter 2020 Statement		fice		
lo v	view your statement details, cl	ick on the blue arrows bel	ow.		
٠	Winter 2020 Summ				
	TERM CHARGES \$8,710.00	TERM PAYMENTS S230.00	FINANCIAL A		ADJUSTED BALANCE -S31.00
Total		Filter By 2020_Winter		Ραγμ	MENTS: \$8,741.00
•	Tuition and Fees	CHARGES:	\$8,480.00	PAYMENTS:	\$0.00
•	Housing and Meal Plans	CHARGES:	\$0.00	PAYMENTS:	\$0.00
Ŧ	Parking	CHARGES:	\$230.00	PAYMENTS:	\$0.00
*	TERM AND DESCRIPTION	* DESCRIPTION	* EFFECTIVE DATE		* CHARGES
	20_Winter 20_Winter	Parking Permit Parking Permit	12/01/2019 12/01/2019		\$140.00 \$90.00
•	- Refunds	CHARGES:	\$0.0 <mark>0</mark>	PAYMENTS:	\$0.00
•	Misc Charges	CHARGES:	\$0.00	PAYMENTS:	\$0.00
•	Misc Payments	CHARGES:	\$0.00	PAYMENTS:	\$0.00
•	Payments	CHARGES:	\$0.00	PAYMENTS:	\$0.00
÷	Financial Aid	CHARGES:	\$0.00	PAYMENTS:	\$6,434.00
	TERM AND DESCRIPTION	* DESCRIPTION		ECTIVE DATE	* PAYMENTS
2020_Winter 2020_Winter 2020_Winter		Parking Permit Waiver Graduate Assistantship Tuition Bandstra Health Sci Schol- DNP	12/02/2 12/02/2 12/02/2	2019	\$230.00 \$3,704.00 \$2,500.00
•	Fed Pending Aid	CHARGES:	\$0.00	PAYMENTS:	\$2,307.00
•	Returned Fees and Checks	CHARGES:	\$0.00	PAYMENTS:	\$0.00

# Work Assignment

GA work assignments should correspond with the job description

Some deviation may be necessary depending on the needs of the hiring unit GAs should <u>not</u> use their personal or student email addresses

Supervisors are responsible for requesting a computer/email login for their GAs GAs may <u>not</u> be used in place of clerical staff assignment should enhance the GA's academic experience

Routine filing, copying, answering phones, are <u>**not**</u> to be regular duties GAs may work remotely with supervisor approval

The GA and supervisor should create a plan for tracking work hours to ensure assignments are completed

#### • Class attendance is the first priority for all GAs

- GAs are <u>**not**</u> expected to work when they have a class
- Supervisors and GAs should discuss work arrangements once the GA's class schedule is finalized, to determine what days and hours the student will work

#### • Break and lunch schedules should be discussed with the supervisor

- Short breaks ( $\leq$  15 min) are typically counted towards work hours
- Lunch breaks (> 30 min) are <u>not</u> considered part of work hours
- With supervisor approval, GAs may work fewer hours during any given week to accommodate exam schedules, academic matters, and urgent personal matters
  - Arrangements to make up missed hours should be agreed upon by the GA and the supervisor

### Work Schedule



#### Additional On-Campus Employment



- GA contracts are for 10 (half-time) or 20 (full-time) hours per week of employment
- GAs may not have any other employment at GVSU during the GA appointment without approval from the GPD, the Graduate School, and Student Employment
- GAs who are approved for additional employment may not exceed 25 hours per week total (GA hours + additional work hours </= 25 hrs)
- GAs who are seeking or are offered additional work should:
  - Ask the hiring supervisor to contact the Graduate School for approval and to confirm the number of work hours requested
  - Ask their graduate program director to provide a statement of support for the additional employment to the Graduate School to ensure the GA's academic success and work/life balance
  - International students must consult with the Padnos International Center before accepting an additional on-campus job

- GAs with AY appointments are expected to work when classes are in session. GAs do <u>not</u> work:
  - Wednesday before Thanksgiving
  - Martin Luther King Day
  - During fall break, winter break, spring break or between winter and Sp/Sum semesters
- However, hiring units <u>may</u> require their GA to work during such breaks if they have a substantial need and if the GA is informed of this expectation at the time of hiring

#### Vacation & Time Off

- Units may determine their own dress code for GAs
- GAs should dress according to their department culture and nature of their work... e.g., in an office setting, business casual is expected
- GAs whose positions require physical activity may dress appropriately
- For special events, GAs should generally dress in more formal business attire

# Dress Code & Appearance

NCLO



#### **Cancellation of Appointment**

## • Circumstances may occur that require a GA to resign

- Whenever possible, two weeks' notice should be given to the supervisor and the Graduate School
- Assignments should be completed to the best of the GA's ability prior to departure
- The stipend will be discontinued at completion of the GA's last day of employment
- Tuition will be pro-rated and the GA will be billed for the portion of the semester tuition that remains after resignation



#### **Termination of Appointment**

- If a supervisor wishes to terminate a GA for cause (e.g., the student was unable to satisfactorily perform the duties of the assistantship), the hiring unit must do the following:
  - Create a performance improvement plan
  - Allow an opportunity for improvement
  - Consult with the Graduate School
  - Notify the student of termination in writing and provide a copy of the termination notice to the Graduate School

Complaints may include, but are not limited to issues such as job expectations not outlined in the position description, arbitrary or capricious behavior of the supervisor, or termination of the GA

> GA complaints should be addressed locally, by the supervisor's office or unit, whenever possible

At times, it may be necessary for a GA to file an appeal related to their position/complaint

• GA-related disputes or concerns should be directed to the appointing officer who may intervene or refer the issue to the appropriate university office Unresolved complaints may be appealed to the Graduate School

#### GA Complaint Process

#### Do...

- Ask questions when needed
- Become informed of unit/office cultures
- Communicate professionally
- Take initiative go 'above and beyond'
- Seek out opportunities to build skills and abilities
- Ask what else you could do to help
- Follow GVSU policies and procedures
- Be professional in your job
- Get to know your supervisor
- Fulfill your contract hours
- Contact the Graduate School with any questions about tuition, payroll, paperwork, or policies
- Enjoy the experience!

#### Don't...

- Do the bare minimum to get by, make sure to exceed expectations
- Ignore rules and procedures in your office, unit, classroom, laboratory
- Skip on your contract hours; a GA is not a scholarship
- Be discourteous or disrespectful to the University Community or dress inappropriately
- Compare your GA experience directly with others as there may be differences in assignments, responsibilities, supervision, etc.





## Questions at this point?





# University Policies

Graduate Assistants are expected to adhere to all university policies as representatives of the GVSU community Commitment to Inclusion & Equity and Equal Opportunity/Affirmative Action Policy

> All members of the community are expected to conduct themselves in a manner that does not infringe upon the rights of others

University encourages diversity and provides equal opportunity in education, employment, all of its programs, and the use of its facilities

Members of the university community, including students, employees, faculty, staff, administrators, Board members, consultants, vendors, others engaged to do business with the University, candidates for employment or admissions, and visitors or guests have the right to be free from acts of harassment and discrimination, including sexual misconduct, as defined by the policy

## **Anti-Harassment Policy**

Harassment is unprofessional conduct that could reasonably be understood as:

Having the purpose or effect of creating an intimidating, hostile, or offensive environment Having the purpose or effect of unreasonably interfering with an individual's work performance or access to educational activities and programs Otherwise adversely affecting an individual's employment opportunities or access to educational activities and programs

## **Anti-Harassment Policy**

Any person who violates the University's Anti-Harassment Policy may be subject to a range of sanctions which could include, but is not limited to, dismissal, according to due process, from University employment

> Violators may also be subject to civil action or criminal prosecution because harassment and other discriminatory behavior may violate state or federal laws

Harassment about age, color, disability, familial status, height, marital status, national origin, political affiliation, race, religion, veteran status, or weight is a violation of university policy

# Confidentiality, Data & Security Policy

Individuals with authorized access to GVSU's computer resources, information system, records or files are given access to use the University's data or files solely for the business of the University. Specifically, individuals should:

Access data solely in order to perform his or her job responsibilities Not seek personal benefit or permit others to benefit from any data that has come to them through their work assignments

Not release University data other than what is required in completion of job responsibilities Not exhibit or divulge the content of any record, file or information system to any person except as it is related to the completion of their job responsibilities

# Confidentiality, Data & Security Policy

Individuals are not permitted to operate or request others to operate any University data equipment for personal business, to make unauthorized copies of University software or related documentation, or use such equipment for any reason not specifically required by the individual's job description

# Title IX Compliance

Title IX states no person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any GVSU educational programming or activity

All GAs will get an email to complete Title IX training. **This is required of all employees**. The email will come from the **Office Civil Rights and Title IX** in the Division of Inclusion and Equity

- FERPA pertains to everyone who works at GVSU and we are bound by professional ethics to safeguard the integrity and confidentiality of student information
- Use a specific "need to know" approach when accessing student records: there must be a legitimate university-related educational or administrative interest and a need to review an education record in order to fulfill one's professional responsibility
- The information may not be disclosed to anyone who does not need this information to do their job at the university

## **Family Education Rights and Privacy Act of 1974 (FERPA)**

## Americans with Disabilities Act (ADA)

GVSU promotes the inclusion of individuals with disabilities as part of our commitment to creating a diverse, intercultural community

GVSU complies with the Americans with Disabilities Act as amended by the ADA Amendment Act (2008) and other applicable federal and state laws that prohibit discrimination on the basis of disability

GVSU will provide reasonable accommodations to qualified individuals with disabilities upon request

- ADA act recognizes and protects the civil rights of people with disabilities
- ADA covers a wide range of disability, from physical conditions affecting mobility, stamina, sight, hearing, and speech to conditions such as emotional illness and learning disorders



#### GVSU OFFICE OF CIVIL RIGHTS AND TITLE IX: GRAD TRAINING 2024

August 23rd, 2024 MJ Creutz

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## INTRODUCTIONS



#### www.gvsu.edu/titleix



Topics related to sexual misconduct/assault, intimate partner violence, and stalking.



### OVERVIEW OF REPORT TYPES WE RESPOND TO

Sexual Harassment

Unwelcome conduct based on sex, sexual orientation, gender identity, and/or pregnancy.

- Sexual Assault Unwelcome sexual intercourse/fondling, incest, statutory rape (16 yr.)
- Domestic Violence

Physical violence or threat of violence committed by a current or former spouse, intimate partner, co-parent, or person you've lived with.

• Dating Violence

Physical violence or threat of violence committed by a current or former romantic or intimate partner.

Stalking

Engaging in a course of conduct involving repeated or continuing harassment of another person that would cause a reasonable person to fear for their safety or the safety of others or suffer substantial emotional distress.



#### REPORT TYPES WE RESP

Discriminatory Harassment may include unwelcome conduct based on an individual's or group's, race, color, national origin, age, disability, familial status, height, weight, marital status, political affiliation, veteran status, military status, genetic information, or any other legally protected characteristic that interferes with performance, limits participation in University activities, or creates an intimidating, hostile, or objectively offensive environment when viewed from the perspective of both the individual and a reasonable person in the same situation.

Discriminatory harassment includes, but is not limited to, the following types of conduct when such conduct is based an individual's or group's protected characteristic:

i. Verbal abuse, slurs, derogatory comments or insults about, directed at or made in the presence of an individual or group.

ii. Display or circulation of documents or pictures that are objectively offensive or degrading.

iii. Physical contact or threatening language or behavior.

iv. Damage to, trespass on, or theft of property.

#### REPORT TYPES CONT. CAMPUS CLIMATE CONCERNS

A campus climate concern report can be submitted when someone feels belittled, disrespected, or isolated based on their identity. Behaviors reported through the Campus Climate Concerns form may not rise to the level of discriminatory harassment but may warrant an educational or developmental response. Submitting Campus Climate Concerns allow for GVSU to provide support for the impacted party/parties and to educate the campus community in a non-punitive manner.

### MISCONCEPTIONS ABOUT CIVIL RIGHTS AND TITLE IX PROCESSES

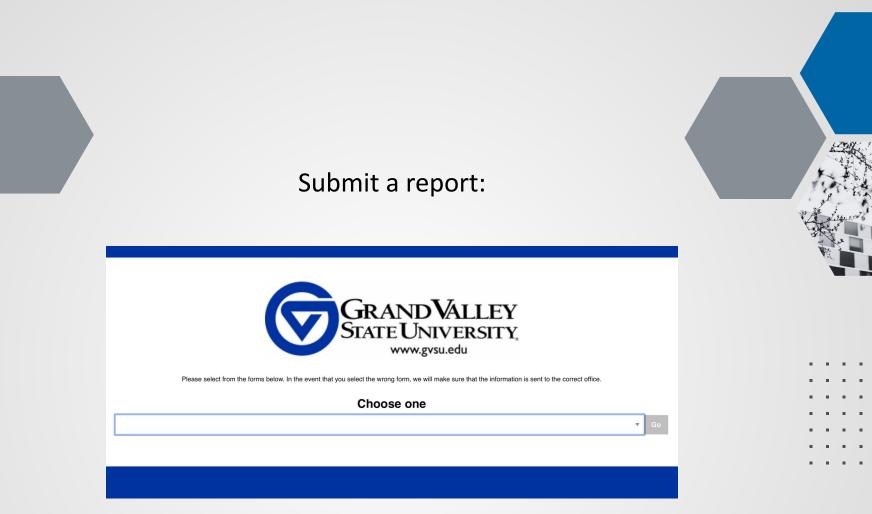
#### "WHAT WE DO"

- We keep your information as private as possible, within policy and process;
- We work with you to evaluate your care and support needs;
- Discuss your options under university policy;
- Empower you to obtain the care and support you need

### MISCONCEPTIONS ABOUT CIVIL RIGHTS AND TITLE IX PROCESSES

#### "WHAT WE DON'T DO"

- Require you to take action in any direction;
- Notify accused party that you've reported to our office or start investigating immediately;
- While our office responds to reported harm with support, empathy, and understanding, it's never wholly possible for us to heal impact of an incident;
- "sweep things under the rug"
  - Policy/procedure driven responses, formal language in outreach letters



https://cm.maxient.com/reporting.php?GrandValley

### WHAT TO EXPECT AFTER SUBMITTING A REPORT

https://www.gvsu.edu/homepage/files/img/gvsu\_logo\_blue[1651083265].svg

THIS IS AN OFFICIAL CORRESPONDENCE FROM THE OFFICE OF CIVIL RIGHTS & TITLE IX AT GRAND VALLEY STATE UNIVERSITY

A letter has been issued to you electronically by our office. Upon clicking the link below, you will be taken to a screen requesting you log in with your campus username and password to securely access this correspondence.

Your letter will appear in PDF format and should be printed or saved for your records. If the letter fails to appear, you may need to use a different computer or install the free Adobe Acrobat Reader. If you continue to experience difficulty accessing your letter or wish to confirm the legitimacy of this message, please contact our office at 616-331-9530.

Pick up your letter

Does it look like fishing? Yes. Is it fishing? No. What does it give access to? Support resources and information on pathways for resolution.



#### INTAKE MEETING WITH TITLE IX

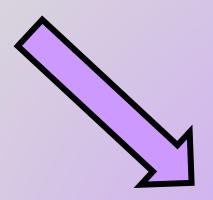
- Person who has submitted a report (on their own behalf or for someone else) receives a confirmation email;
- Impacted party receives an outreach email from MJ or Stacy which includes resources;
- Impacted party has the opportunity to meet with a member of the Title IX team for intake- resource sharing, options for resolution;
- Submitting a report does not initiate action by the Title IX office nor does it require that an impacted party takes additional action. It is possible and okay to submit a report for record keeping and do nothing.



## THANK YOU



www.gvsu.edu/titleix





A complete list of University Policies can be found by searching for "University Policies" on the GVSU home page or by going directly to this website:

https://www.gvsu.edu/policies







Questions?

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Best Wishes for a Great Experience as a Graduate Assistant at GVSU!