

**ASSURANCE OF LEARNING**  
**COMPLETING THE PROCESS**

It is important to know if our students are reaching the highest possible level of understanding of course and program learning objectives. To reach that goal, we assess the level of understanding of those objectives, and in those cases where that understanding is not adequate, plan to improve the next outcome. This form will help to assess the data collected, attempt to interpret it and plan effective changes in course delivery or structure in future semesters. Please complete this form for each core course in order for us to internally document this process and provide a guide for similar problems in the future.

**Program: BBA – Informed Decision Making**

**Program learning goal/objective assessed: Internal Environment and Global Strategy**

**Core Course # and title: MGT495**

**Goal Assessment Team (GAT) Chair and Members: Brad Koch  
Paul Mudde  
Carol Sanchez  
Tim Syfert  
Mahendra Joshi**

**(1) Briefly list the measures used to assess student learning (for example: case studies, exams etc.)**

**Used one exam question to assess the Internal Environment.**

**Used one exam question to assess the global Strategy.**

**(2) Based on the assessment results what conclusions do you draw?**

**Students scored below expectations when analyzing the internal environment and global strategy.**

**(3) Are there any contextual factors affecting these results? (For example: student class standing, faculty experience teaching the course, course format [hybrid/flipped, online], class size, diversity of majors, etc.)**

**No.**

**(4) Based on the results, describe any changes you anticipate making in teaching the course to improve the student learning.**

**More emphasis will be placed on the global strategy and analyzing the internal environment components of the course. This will be accomplished by ensuring that 50% of the cases have a global content. In addition, more class time will be spent on analyzing the internal environment.**

**(5) Based on the results, describe any changes you anticipate making in assessing the course.**

**None.**

**(6) Based on the results, describe the curricular or programmatic changes you will make to improve student attainment of the selected goal/objective.**

**No program changes are needed.**

**(7) Based on your recommendations for improvement, please describe**

- The expected timeline for each of the recommended actions
- Any potential barriers you anticipate in implementing the recommended actions

**New international cases have been included within the course.**

**(8) To what extent did the department/unit as a whole (or a subgroup) engage in this assessment process?**

**The subgroup presented their recommendations at a department meeting where their changes were approved.**

**(9) What else can the Assessment Committee do to help you meaningfully assess student learning?**

**Nothing.**

**The Unit Heads of Management, Marketing, Finance, Economics and the Director of School of Accounting will be responsible for overseeing changes recommended by GATs for the assessment of learning goals housed in their units. They will also be required to follow up with documented evidence of the changes implemented.**